

# MINUTES OF THE CAPE COD MUNICIPAL HEALTH GROUP

**Steering Committee Meeting**  
Wednesday, April 26<sup>th</sup>, 2023, 9:00 AM

Barnstable County Offices  
Mary Pat Flynn Conference Room  
3195 Main St. Barnstable, MA 02630

## MEETING MINUTES – NO QUORUM

A meeting of the Steering Committee of the Cape Cod Municipal Health Group (“CCMHG”) was held on April 26<sup>th</sup>, 2023 at 9:00 a.m. at the Barnstable County offices at 3195 Main St Barnstable, MA 02630.

### **Steering Committee members present:**

Noreen Mavro Flanders, Board Chair  
Michael MacMillan, Steering Committee Vice-Chair  
Robert Whritenour  
Debra Blanchette

County of Dukes County  
Monomoy RSD  
Town of Yarmouth  
Town of Barnstable

### **Guests Present:**

Rich Bienvenue, CPA  
Triva Emery  
Kathy Logue  
Caroline Burnham  
Lauren McCallum  
Jim Riley  
Bob Kademian, RPh  
Robert Howard  
Joseph Anderson  
Marianna Gil

CCMHG Treasurer  
CCMHG Wellness Consultant (Vineyard)  
Town of West Tisbury  
Blue Cross Blue Shield of MA (BCBSMA)  
Harvard Pilgrim Health Care  
CanaRx  
PBIRx  
Bourne Recreation Authority  
Gallagher Benefit Services, Inc. (GBS)  
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There was no quorum for the meeting, therefore, no votes were held.

Michael MacMillan, Vice Chair, called the meeting to order at 9:31 a.m.

Steering Committee agreed they could not approve meeting minutes due to not having a quorum. They also requested skipping all report reviews as they would be discussed during the Board Meeting.

### **Legal Opinion for Liability for CCMHG:**

Joe Anderson said Gallagher met with Leo Peloquin and Ian Keefe from Norris, Murray & Peloquin, LLC. Mr. Peloquin and Mr. Keefe shared that from a baseline no joint purchasing group has been targeted for a legal

proceeding on similar matters. They were more focused on items reinforcing the compliance and liability culture. In essence, for anything where personal harm is feasible, such as physical activity or cooking, they recommend having a standardized document to be signed off during all events.

Triva Emery said there is only a waiver for some activities present day. However, when participants register, there is language in the confirmation email that partaking in the activity is voluntary, they acknowledge there are risks, and members understand a wellness consultant is organizing. Trivia said she previously spoke to legal counsel, and since the activities have no payment component, then automatically the activity is understood to be voluntary. It is also written into her contract with CCMHG that she must have insurance.

There was a discussion. Noreen Mavro Flanders asked Gallagher to request Norris, Murray & Peloquin, LLC. put together the waiver language to be reviewed.

### **Harvard Pilgrim Update:**

Lauren McCallum reminded the Board that the behavioral health network is being insourced and moving away from Optum as of 7/1/23. HPHC continues to grow the home network but will continue using United's network so there is no member disruption. No changes will be made to medical and clinical management outside of course of business changes, such as a provider leaving a practice.

Lauren McCallum said that on April 17<sup>th</sup>, Point32Health discovered a ransom cybersecurity incident. Out of an abundance of caution, they shut down all systems. Point32Health has taken all proper steps and notified the authorities. No timeline has been provided for when they will be fully back up and running, as this is a big deal and takes a long time to uncover. Outreach was made to all providers where it was relayed that they will be paid but the process will take time. The big thing is the continuation of care, therefore, waiving pre-authorizations and pre-certs.

At this time, the workaround for new enrollees is that they need to complete a paper form and it needs to be sent to HPHC for a temporary ID card to be issued. Members be identified as P3 instead of HP on their ID card, and the new member packet will include a letter of eligibility to obtain care. Once systems are up and running, Point32Health will take the temporary IDs and upload them into their system to adjudicate claims properly. Pharmacy is not impacted as it is through Optum PBM. There is a dedicated phone number for urgent care. If it is determined that a member's information was compromised at any point, a letter will be sent to members and the group will be notified. HPHC website directs members/providers to the Point32Health website for updates and provider and member FAQs. The takeaway is everyone should get the necessary care, and all parties will be made whole once the situation is resolved.

There was a question about how to proceed with July 1<sup>st</sup> enrollments. Lauren McCallum said HPHC hopes to be up and running at that point. Since the input goes into the Gallagher system, said record and form will be inputted into the HPHC system once it is up and running.

### **Other Business:**

The next Board Meeting was set for 10 a.m. on July 26<sup>th</sup>. The next Steering Committee Meeting was set for 9 a.m. on May 24<sup>th</sup>, June 21<sup>st</sup>, and July 26<sup>th</sup>.

Vice Chair, Michael MacMillan, adjourned the meeting at 9:57 a.m.

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*Minutes prepared by Marianna Gil  
Gallagher Benefit Services, Inc.*